



Terms and Conditions

Sponsorship Package Validity

Valid for 1 year from the date of purchase.

1. Animal sponsorships are non-refundable, non-exchangeable and are not for resale
2. Sponsorships are for the species, rather than individual animals. This is because our collection is always developing, an animal may leave the park for several reasons, such as being part of a breeding programme.
3. Experiences must be prebooked online no less than 24 hours in advance.
4. Sponsorship does not imply ownership, nor does it create any liabilities in respect of any animal adopted.
5. If your sponsor species is withdrawn from our collection, Almond Valley will notify you and you will have the opportunity to transfer your sponsor to another species to support for the remainder of the year.
6. The Supporter Board. Names are displayed the following month in which the adoption starts, so please allow up to 4 weeks for the adopter's name to be featured. If you do not want a name to be featured on the board, please let us know, within a week of your purchase stating the booking reference.
7. Sponsoring an animal at the park lasts for 12 months, starting from the beginning of the following month of purchase.
8. We cannot guarantee your sponsor animal will be visible on the day you visit. Allow time to revisit their exhibit throughout the day to avoid disappointment.
9. All animals remain the property of Almond Valley Heritage Trust.
10. Each animal sponsorship comes with complimentary admission ticket to Almond Valley, these hold no monetary value and are not for resale and are non-transferable.
11. We reserve the right to refuse admission and/or cancel sponsorship without refund if anyone behaves in a threatening, inappropriate or abusive way to our staff, contractors, visitors or animals
12. Terms and conditions are subject to change without notification.
13. Almond Valley reserves the right to change sponsorship benefits at any time and without prior notice. The content of animal sponsor packs is subject to change at the discretion of Almond Valley.
14. The data you supply will only be used for the purpose of your animal sponsorship and will not be passed to any third parties or used for any marketing communication by Almond Valley.
15. Admission can be redeemed at any time in line with the parks opening hours.